



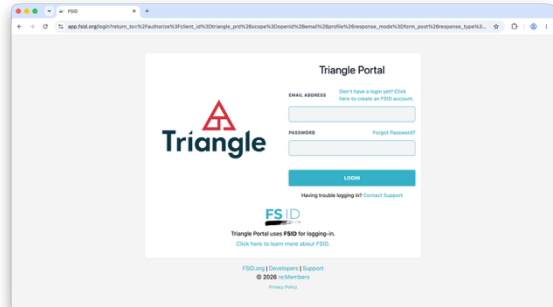
Text Instructions:

1. Log onto the Triangle Portal at <https://chapterspot.triangle.org/>
 - a. Complete any profile set-up steps including contact information, education profile, etc.
2. Launch the “Learning and Training Center (Plaid)” Application
3. From the new tab navigate to the “Catalog” section of Plaid
4. Hover over the “Plaid Signature Program: The Tightrope Program (2026 Edition)” card and select “ENROLL NOW”
5. Under the “YOUR ENROLLMENTS” Section, find the “Plaid Signature Program: The Tightrope Program (2026 Edition)” line and click the red play icon to the right of it to launch the course
 - a. You may need to change the filter to “Show All” to see the course

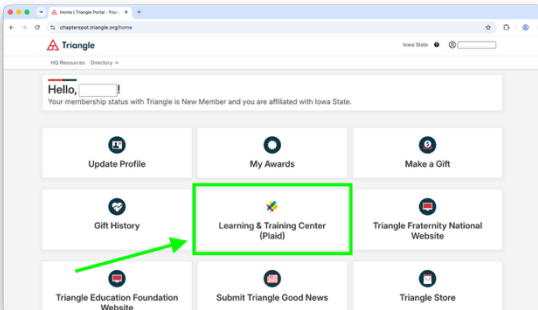
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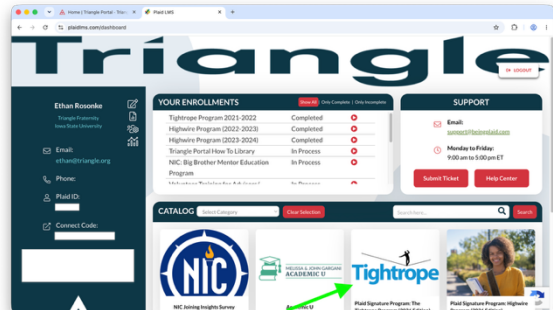
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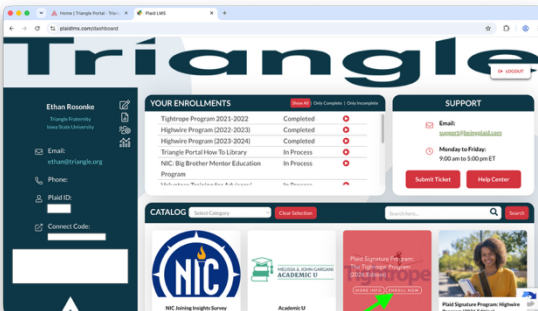
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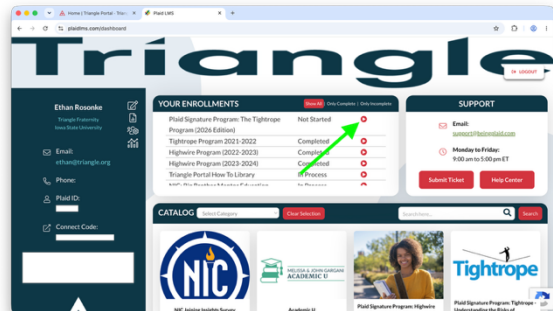
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4



5



Troubleshooting Tips:

- Use Google Chrome. Plaid is not designed for Safari or other browsers.
- Log out of your Triangle Portal Account by selecting your name and “Logout” or this link
 - <https://chapterspot.triangle.org/auth/logout>
- Open an Incognito tab {Control + N or Command +N} and complete the log-in steps
- If the course is frozen or modules wont advance, submit a ticket with Plaid
 - <https://beingplaid.my.site.com/s/contactsupport>
- If the above steps do not work, please email hq@triangle.org with the following information:
 - Your Name, Your Chapter (or Colony), A description of the problem you are having, and a Screenshot of the Issue